

# Website & ADA Accessibility

The City of Belle Glade is committed to ensuring that all visitors, residents and those with disabilities have complete access to all the programs, communications, and services available.

## Compliance

We recognize that some of the materials may pose some challenges to users with disabilities. But We strive to comply with Web Content Accessibility Guidelines (WCAG) that defines requirements for designers and developers in order to improve accessibility for people with disabilities.

Our goal is to accommodate all users with disabilities. If you find accessibility issues please let us know.

We welcome your feedback at helpdesk [at] belleglade.com

## Compatibility with browsers and assistive technology

Our website is designed to be compatible with the assistive technologies and browsers, including the latest versions of Chrome, Microsoft Edge/Internet Explorer, Safari, and Firefox.

If you use assistive technology (such as a Braille reader, a screen reader, or TTY) and the format of any material on this website interferes with your ability to access information, please contact us.

We are in the process of updating our website's accessibility and are undertaking efforts to address the mandates of WCAG 2.0 AA. Again if you have any questions, please do not hesitate to contact us.

## Limitations and alternatives

Despite our best efforts to ensure accessibility of this website, there may be some limitations. Below is a description of possible limitations, and potential solutions. Please contact us if you observe an issue not listed below.

1. Documents: We make efforts to ensure documents on this website are accessible. Some documents might not work with current assistive technologies if they used outdated technologies that do not support accessibility. We convert documents to new formats

- upon request. Please contact us if you encounter an issue or require assistance.
2. Images: images within our web pages include alt tags. We do our best to ensure images have appropriate alt tag descriptions. Please contact us if you discover an image that has incorrect or inadequate descriptive text. We will take corrective action promptly.
  3. Audio/Video: for all users who as a result of a disability may need a reasonable accommodation to be able to access the audio or video recordings on this site, videos and audio files can be captioned or transcribed, upon request.
  4. HTML: our website HTML has been tested for WCAG 2.1 AA compliance using the Total Validator program. Since our website's content is updated daily, there is a possibility that new issues could be encountered. Should you run into an issue with the HTML that you believe prevents you from adequately being able to access website content, please let us know. We will work with our website hosting and support vendor to take prompt, corrective action.